



**10th Medical Group
U.S. Air Force Academy
Colorado Springs, Colorado**

Medication Service Options and MHS GENESIS



**Current
Jan 2025**



Refill vs Renewal?

Use of the MHS Genesis Patient Portal can help reduce wait times at the pharmacy, prevent delays in receiving medication(s), and overall improve your patient care!

- **Refill:** If you are eligible for a medication refill and your current supply is low, then you are able to order a new supply of your medication without having to go through your prescriber.
 - **Example:** Your prescription label still has refills
 - **Renewal:** When you run out of medication refills or the prescription has expired for a maintenance medication that your prescriber has authorized, you'll need to get a prescription renewal. This is, in essence, a new prescription for the same medication.
 - **Example:** Your prescription label has 0 refills
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Establish / Access MHS GENESIS Patient Portal

- To use the Patient Portal, a beneficiary must have established a DS Logon.

- **NOTE:** This is the same login that was used for TRICARE Online and www.tricare-west.com beneficiary portal.

- Click the Guide for Step by Step

- For account issues/questions, use the QR code for further assistance

DS Logon CAC

Username

Password

Login

[Forgot Username?](#) [Forgot Password?](#)

You can also:

[Create Account](#) [Activate Account](#) [Need Support?](#)





Medication Activation Services

- To Request Renewals from your On-Base Provider – see Slide 5
- To ACTIVATE your prescriptions (New and/or Renewals from your provider), patients can either:
 - Arrive In-Person to Main Pharmacy
 - Utilize Q-Anywhere by either
 - Text "Get in Line" to 1-833-4296594 OR



SCAN ME



- To ACTIVATE Refills: patients can either:
 - Use the "RxRefill" Function in the MHS GENESIS Patient Portal
 - Call the Automated Line at:
 - Local: 719-430-7306 OR 719-333-MEDS (6337) Option 3



Medication Tab: Renewal(s)

- This function **ONLY** messages On-Base Providers
- Under the Medication tab, Select “Renew.”
- In the drop-down bar of “Select a Recipient” box, type your provider’s name. Select the correct provider under USAF Academy location.
- Check the corresponding medication boxes you would like renewed.

NOTE: If the medication does not appear in your profile, you can add or insert in the additional comments box.

- Click send once completed.

NeilMed Sinus Rinse Kit nasal powder for reconstitution
Ordered By: SALISBURY, TESS L, PA
[▶ Show more info](#)

fluticasone 50 mcg/inh nasal spray

Albuterol (Eqv-ProAir HFA) 90 mcg/inh inhalation aerosol
Ordered By: POWER, KENNETH H, MD
[▶ Show more info](#)

Is your medication not listed? [Add medication](#)

* How should we contact you if we have questions?
 By secure message
 By phone (please provide number)

[Cancel](#)